

### Escalation Matrix

<u>Details of</u>	<u>Contact Person</u>	<u>Address</u>	<u>Contact No.</u>	<u>Email id</u>
Customer Care	Mr. Binayak	2 <sup>nd</sup> Floor, Mittal court, Nariman Point , Mumbai – 400021	022-3913 5001	<a href="mailto:custcare@idbidirect.in">custcare@idbidirect.in</a>
Head of Customer Care	Mr. Prasad Chitnis	6 <sup>th</sup> Floor, IDBI Tower, Cuffe Parade, Mumbai – 400 005	022-22171700	<a href="mailto:escalation@idbicapital.com">escalation@idbicapital.com</a>
Compliance Officer	Mr. Dharmendra Darji	5 <sup>th</sup> Floor, IDBI Tower, Cuffe Parade, Mumbai – 400 005	022-22171700	<a href="mailto:compliance@idbicapital.com">compliance@idbicapital.com</a> / <a href="mailto:dpredressal@idbicapital.com">dpredressal@idbicapital.com</a>
CEO	Mr. Iswar Padhan	6 <sup>th</sup> Floor, IDBI Tower, Cuffe Parade, Mumbai – 400 005	022-22171700	<a href="mailto:md@idbicapital.com">md@idbicapital.com</a>

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Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.