

**Investor Complaint pertaining to Stock Broking activities of**

**IDBI Capital Markets & Securities Ltd.**

**Data for the month of ending July, 2024**

Sr. No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month**		Average Resolution time ^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1.	Directly from Investors	0	17	0	17	--	---	7 days
2	SEBI (SCORES)	---	---	---	---	---	---	---
3	Stock Exchanges	---	---	---	---	---	--	7 Days
3	Other Sources (if any) ODR	2	1	3	---	---	---	---
	<b>Grand Total</b>	<b>2</b>	<b>18</b>	<b>3</b>	<b>17</b>	---	--	---

**IDBI Capital Markets & Securities Ltd.**

**Trends of monthly disposal of complaints pertaining to Stock Broking Activities**

Sr.No	Month	Carried forward from previous month	Received	Resolved*	Pending#
1.	April, 2023	0	17	15	2
2.	May, 2023	2	17	17	2
3.	June, 2024	2	14	14	2
4.	July, 2024	2	18	17	3

\*\* Inclusive of complaints of previous month resolved in the current month.

## Inclusive of complaints pending as on the last day of the month.

**IDBI Capital Markets & Securities Ltd.**

**Trends of annual disposal of complaints  
pertaining to Stock Broking Activities**

<b>Sr.No</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2019-20	2	171	168	5
2	2020-21	5	341	345	1
3	2021-22	1	234	234	1
4	2022-23	1	258	257	1
5	2023-24	1	298	299	0
	<b>Grand Total</b>	<b>0</b>	<b>1304</b>	<b>1304</b>	<b>0</b>

\*\* Inclusive of complaints of previous years resolved in the current year.

## Inclusive of complaints pending as on the last day of the year.